



## Policy Directory

Responsible Division: Finance and Administrative Services  
Responsible Office: Athletic Ticket Office  
Issue/Revision Date: 12/01/2017

## **Game Day Operations**

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Policy:

### **Ticket Information**

Ticket prices for the Alcorn State University athletic seasons are made available prior to the beginning of each season (football and basketball).

Full-time Alcorn State students enter the games free with a valid ASU Gold Card (Gate 3). Tickets may also be purchased at [www.lo rcewengvi.com](http://www.lo rcewengvi.com). Group rates are available in advance of each event. Group sales are not available on the day of the game.

### **Parking Prices**

**Access to General Parking:** From Highway 552 as you approach the campus, stay in your right lane in route to the back entrance of Alcorn State University. The numbers on the passes serve as audit numbers and are not attached to any particular general parking space.

**Access to Premium Parking, Purple Parking, Tailgate, VIP, and Bus/RV:** From Highway 552, you will enter the front gates of the campus. If you enter the front entrance of the campus, you must pay the appropriate cost to park in the designated area or you will be re-routed to general parking.

**NOTE:** All passes are numbered for audit purposes. The only parking spaces that are associated by number and reserved by number are PURPLE PARKING PASSES, RESERVED TAILGATE, RV, AND VIP PARKING PASSES. The numbers on the passes serve as audit numbers and are not attached to any particular tailgating space.

**HANDICAP/ADA PARKING** is available near the stadium on a first come, first served basis.

### **ASU Ticket Office**

The box office hours of operation for ticket sales are Monday-Thursday from 8:30 a.m. - 4 p.m. and Friday from 8:30 a.m. - 3 p.m. For more information, call 601-877-6823 or 601-877-6822. Automated ticket information is available at 601-877-6800.

### **Spinks/Casem Stadium Information**

All gates open two hours prior to game time and fans are encouraged to enter the stadium early. Game Management reserves the right to eject, and revoke tickets to future events, without refund, for persons who violate any terms of the license (refer to the back of the ticket) or any state, local, or federal laws. Violators are subject to immediate arrest.

### **Tailgating Policies**

Please limit your tailgating to designated tailgating areas. All vehicles entering the tailgating area require a tailgate pass. The numbers on the passes serve as audit numbers and are not attached to any particular tailgating space for general tailgate. For general tailgate, spaces are available on a first come-first served basis. Reserved tailgate spaces are available and reserved by numbers.

### **Bus/RV Policies**

The area designated for Bus/RV parking will be monitored by the event staff. All vehicles in the area must have a valid Bus/RV parking pass.

### **Will-Call**

The "Will-Call" window is located at ticket booths on the home and visitor sides of the stadium. The will call window opens two hours prior to the game.

### **Players' Guests**

The players' guest list is located at Gate 9. A picture ID is required.

### **Customer Service**

If you have a problem in your seating or parking area, please contact the nearest member of our event staff for resolution.

### **Field Access**

All patrons without proper credentials must stay off the playing field at all times.

### **First Aid Station**

Our first aid site is located near the field with an ambulance and medical staff. If you are in need of first aid, please see the nearest member of our event staff.

### **Lost & Found**

The ticket booth on the home side is designated for lost and found items.

All large bags are subject to search.

### **Stadium Re-Entry Policy**

Re-entry with a previously scanned or torn ticket is not allowed. Patrons must purchase a new ticket in order to re-enter the stadium.

### **Shuttles**

Transportation assistance is available for the elderly and disabled. See the nearest member of our event staff to request assistance.