

# Activate Your Account ONLINE!



Center for Information  
Technology Services

**NOW ONLINE!  
NO NEED TO VISIT  
CITS IN PERSON!**

## TECH BYTES

- **CITS Knowledge Base**

For answers to many technology questions visit <http://kb.alcorn.edu>.

- **CITS Help Desk**

To report problems with internet, telephone or cable service, send email to [helpdesk@alcorn.edu](mailto:helpdesk@alcorn.edu).

- **Student Computer Labs**

Use your Email/Blackboard credentials to log in to most lab computers. At the prompt, type your full Alcorn email address ([username@students.alcorn.edu](mailto:username@students.alcorn.edu)) and your password.



## Activate Your Email/Blackboard Account.



For NEW STUDENTS, follow these EASY steps to activate your Email/Blackboard account TODAY!

- ◆ Use your personal computer or mobile device to log in to Banner Self Service <https://selfserve.alcorn.edu>.
- ◆ Click on the Personal Information tab or link.
- ◆ Select Activate your Email/Blackboard Account.
- ◆ Read and Accept the Appropriate Use Policy
- ◆ Choose a password.

Record your credentials in a SAFE place and protect them from unauthorized access.

## Forgot Your Password?

Follow these EASY steps to RESET your Email/Blackboard password anytime!

- ◆ Go to <https://mail.alcorn.edu>.
- ◆ Select the "Can't access your account" link below the log in box.
- ◆ Select "I don't know my password" and follow the prompts.